

# Cookie Policy

This Cookie Policy explains how cookies and similar technologies may be used on the Chick website and app.

## Scope

Last updated: 9 May 2026. This Policy forms part of the Chick Privacy Policy and Terms of Use.

Cookies are small files or similar technologies stored on or read from your browser or device. Similar technologies may include local storage, pixels, tags, SDKs, device identifiers, and server logs.

## Types of cookies we may use

- **Strictly necessary cookies:** required for login, sessions, security, fraud prevention, account access, remembering consent choices and core app functions. These are needed for Chick to work.
- **Preference cookies:** used to remember settings, display choices, language, region or other preferences.
- **Analytics and performance cookies:** used to understand how people use Chick, which pages and features work, where errors happen and how to improve performance. These should not include food names, weight values, photos, voice recordings, AI prompts or detailed health/wellness content.
- **Security and diagnostics cookies:** used to detect abuse, debug issues, monitor uptime, investigate errors and protect the service.
- **Marketing cookies:** if used, these may help measure campaigns, understand referrals or show relevant information. Marketing cookies should not receive app health behaviour or detailed wellness content.

We will not load optional analytics or marketing cookies or similar technologies unless the required consent has been obtained.

## Third-party technologies

Some cookies or similar technologies may be provided by third parties that support Chick, such as hosting, authentication, error monitoring, security diagnostics, email delivery, communication, and other service providers needed to operate the website or app. These providers may process information according to their own policies and our agreements with them.

## Your choices

You can control cookies through the Chick cookie banner, the button below, browser settings, device settings, or app settings where available. Blocking some cookies may break login, security, payments, preferences or core features.

Where law requires consent for non-essential cookies or similar technologies, we ask for consent before using them. Consent must be a real choice, so you can reject optional analytics and marketing technologies and you can change your choice later.

[Change cookie choices](#)

## **Changes**

We may update this Cookie Policy as technologies, providers, laws, or features change. The updated date will show when changes were made.

## **Contact**

Cookie questions should be sent to [privacy@chick.health](mailto:privacy@chick.health) or through the Contact page. You can also reopen the cookie choices panel using the "Change cookie choices" button on this page or the "Cookie choices" link in the website footer.